

HOW DO I KEEP MY HEARING AID(S) CLEAN? (CUSTOM)



- Clean the hearing aids daily due to wax or dirt that may clog the microphone and sound bore area (sound bore is the upper hole at the end of the hearing aid, and the vent is the lower hole).
- Use the brush to clean the areas around the microphone, sound bore, and controls. Scoop any debris from the sound bore using the wax loop.



WHAT DO I DO IF I CANNOT HEAR WELL FROM MY HEARING AID(S) OR IT WON'T TURN ON?

- Check battery is in the battery compartment – flat side facing up and sticker removed. Remember after removing the sticker, let the battery activate with air for 2 minutes before inserting it in the hearing aid.
- If problem continues, change the wax guard (see instruction on wax guard packaging) and use cleaning brush to clean the areas around the microphone and controls.
- If hearing aid(s) is still not working, call Sound Hearing Clinic at 604-687-1488